

**DEPARTMENT OF PUBLIC WORKS  
BUREAU OF STREET SERVICES**  
1149 S. Broadway, Suite 400, Los Angeles, CA 90015  
Internet: <http://bss.lacity.org>

**Mail  
Stop**

	<b>INFORMATION .....</b>	800 996-2489
	<b>Service Requests/Complaints (7:00 A.M. – 3:50 P.M.).....</b>	800 996-2489
	..... <b>OR</b>	3-1-1
	<b>Emergency Calls after hours.....</b>	9-1-1
	<b>Bulky Item Pick-up .....</b>	800 773-2489
550	<b><u>EXECUTIVE OFFICE</u>.....Suite 400</b>	213 847-3333
	..... <b>FAX</b>	213 847-3300
	Adel H. Hagekhalil, Director	
	Vanessa Guillen, Executive Administrative Assistant	
	Greg Spotts, Assistant Director	
	Keith Mozee, Assistant Director	
	Stephanie Clements, Assistant Director	
	Fred Mousavipour, Assistant Director	
	Bernice Williams, Principal Clerk	
	Tina Navarro, Secretary	
	<b>CityFone Administrator</b>	
	Bernice Williams.....	213 847-3333
	Veronica Maxwell, Sr. Mgmt Analyst.....	213 847-3347
550	<b><u>ADMINISTRATION</u></b>	
	Pam Ostrander, Sr. Mgmt Analyst II.....	213 847-2811
	..... <b>FAX</b>	213 847-0830
	<b>Systems</b>	
	Eivia D. Garcia, Sr. Management Analyst II .....	213 847-0803
550	<b><u>EMERGENCY OPERATIONS</u></b>	
	Steven Barrett, St Services Supervisor .....	Suite 350 213 847-6026
	..... <b>FAX</b>	213 847-5963
550	<b><u>ENGINEERING</u></b>	
	Al Bazzi, Pr. Civil Engineer .....	Suite 400 213 847-0962
	Sunil Rajpal, Sr. Civil Engineer .....	213 847-0870
	..... <b>FAX</b>	213 847-0975
550	<b><u>FINANCIAL MANAGEMENT</u></b>	
	Victoria Villa-Agustin, Ch Mgmt Analyst .....	Suite 400 213 847-2815
	..... <b>FAX</b>	213 847-2866
	<b>Fiscal Systems</b>	
	Judy Shum, Fiscal Sys Specialist II .....	213 847-0942
	<b>Cost Accounting</b>	
	Jennifer Tran, Fiscal Sys Specialist I .....	213 847-2830

**Payroll & Timekeeping**

Gladys Galandeynes, Payroll Supervisor..... 213 847-2833  
.....FAX 213 847-2846

**Procurement & Accounts Payable**

Cynthia Eritano, Sr. Mgmt Analyst I ..... 213 847-2861  
.....FAX 213 847-2866

550 **INVESTIGATION & ENFORCEMENT**

Gary Harris, Chief St Svc Investigator II.....Suite 350 213 847-6000  
David Rivera, Asst. Chief St Svc Investigator I..... 213 847-6000  
Elvin Galindo, Asst. Chief St Svc Investigator I ..... 213 847-6000

**Administrative Services Section**

Melissa McGriff, Management Analyst II..... 213 847-6206  
Information (English or Spanish)..... 213 847-6000  
Request for Service ..... 800 996-2489  
Permit Counter (Hours: 7:00a – 3:30p) ..... 213 847-6264  
..... 213 847-6265  
.....FAX 213 847-6266

**ZONE I**

**Bay Harbor Area**

Lt. Marsha Jackson, Sr. Street Services Investigator II ..... 323 789-1438

**North Central Area**

Lt. Ron Jackson, Sr. Street Services Investigator II ..... 213 847-6087

**ZONE II**

**East Valley**

Lt. Timothy Walls, Sr. Street Services Investigator II..... 213 847-6233

**West Valley**

Lt. Debra Scott, Sr. Street Services Investigator II ..... 818 774-4360

**Street Closures & Special Event**

Lt. Manuel Perez, Sr. Street Services Investigator II ..... 213 847-6052  
Frank Martinez, Street Services Investigator..... 213 847-6099

**Entertainment District Area**

Lt. Karen Bowie, Sr. Street Services Investigator II..... 213 847-6045

550 **METHODS & STANDARDS**

Chi Ming Gong, Gen Supt II.....Suite 400 213 847-3022  
.....FAX 213 847-3300

550 **PAVEMENT MANAGEMENT**

Janet Tran, Fiscal Systems Spec II.....Suite 400 213 847-8497  
.....FAX 213 847-2166

550	<b><u>RESURFACING &amp; RECONSTRUCTION</u></b>		
	John Sapone, Gen Supt I.....	Suite 400	213 847-3200
	.....	<b>FAX</b>	213 847-2953
	<b>Program Coordinator</b>		
	Nick Barragan, Superintendent II .....		213 847-3200
	<b>ZONE I</b>		
	2484 East Olympic Blvd		
	Los Angeles, 90021 .....		323 266-5964
	Robert Sewell, Superintendent II .....		323 266-5964
	<b>Asphalt Plant I</b>		
	Fred Garcia.....		323 266-5964
	<b>Transportation</b>		
	Orlando Maxwell.....		323 266-5918
550	<b><u>RISK MANAGEMENT/SAFETY</u></b>		
	Abram Tejada, Risk Manager II .....		213 847-3349
	Art Martinez, Safety Engineer .....		213 847-3306
550	<b><u>SPECIAL PROJECTS</u></b>		
	Nick Lopez, Gen Supt I.....	Suite 400	213 847-2966
	.....	<b>FAX</b>	213 847-3028
550	<b><u>STREET MAINTENANCE</u></b>		
	Sherman Torres, Gen Supt I.....	Suite 400	213 847-2970
	.....	<b>FAX</b>	213 847-3028
	Area Emergency Service:		
	<b>Saturday, Sunday &amp; Holidays: 24 hr. Service</b>		
	<b>Weekdays: 3:30p - 7:00a</b> .....		213 485-4501
550	<b><u>URBAN FORESTRY</u></b>		
	Tim Tyson, Tree Supt II .....	Suite 400	213 847-3077
	Hector Banuelos, Tree Supt I.....		213 847-3110
	<b>ZONE I</b>		
	Kelly Lewis, Supt I .....		213 847-3054
	<b>Bay Area</b>		
	5323 West 111 <sup>th</sup> Street		
	Los Angeles, 90045		
	Jeff Gutierrez, Tree Surgeon Supervisor II.....		323 776-4140
	<b>North Area</b>		
	452 N. San Fernando Road		
	Los Angeles, 90031		
	Tree Surgeon Supervisor II, Roque Argote .....		213 485-5629
	<b>ZONE II</b>		
	Ron Tull, Tree Supt I.....		213 847-3141

