

**DEPARTMENT OF PUBLIC WORKS
BUREAU OF STREET SERVICES**
1149 So. Broadway, Suite 400, Los Angeles, CA 90015
Internet: <http://bss.lacity.org>

**Mail
Stop**

550	INFORMATION	800 996-2489
	Service Requests/Complaints (7:00 A.M. – 3:50 P.M.)	800 996-2489
 OR	3-1-1
	Emergency Calls after hours	9-1-1
	Street Closure & Special Event Section/Banner Permits	213 847-6000
	Bulky Item Pick-up (Sanitation)	800 773-2489
550	EXECUTIVE OFFICESuite 400	213 847-3333
 FAX	213 847-3300
	Director and General Manager, Adel Hagekhalil	
	Assistant Director, Greg Spotts	
	Assistant Director, Keith Mozee	
	Assistant Director, Stephanie Clements	
	Assistant Director, Fred Mousavipour	
	Principal Clerk, Bernice Williams	
	Admin Clerk, Irma Sanchez	
	CityFone Administrator:	
	Bernice Williams.....	213 847-3333
	Service Coordinator, Veronica Maxwell.....	213 847-3333
550	Emergency Operations, Steven Barrett.....Suite 350	213 847-6026
 FAX	213 847-5963
550	Pavement Management Section, Janet Tran.....Suite 400	213 847-8497
 FAX	213 847-2166
550	Methods and Standards Division, Chi Ming Gong.....Suite 400	213 847-3022
 FAX	213 847-3300
550	ADMINISTRATION DIVISION FAX	213 847-0830
	Division Manager, Pamela Ostrander.....	213 847-2811
	User Support Systems, Elvia D. Garcia, Sr. Management Analyst	213 847-0803
550	ENGINEERING DIVISIONSuite 400	
 FAX	213 847-0975
	Division Manager, Al Bazzi	213 847-0962
	Assistant Division Manager, Kevin Minne.....	213 847-4276
	Superintendent I, Eric Taguchi.....	213 847-2894
	Superintendent I, Michael Allmon.....	213 847-2993
	Bikeways/Pedestrians Project Manager, Victor Cortes	213 847-0871
	Design-Build Project Manager, Jaime Munoz	213 847-3274
	Design-Build Project Manager, Ricardo Acosta	213 847-0978

	Design-Build Project Manager, Ana Tabuena-Ruddy	213 847-0889
	Design-Build Project Manager, Nishith Dhanda	213 847-0974
	Streetscape Stds & Policies Manager, Robert Guitierrez	213 847-0881
585	Facility Maintenance 2222 East 7 th Street Los Angeles, 90023.....	213 485-4963
550	FINANCIAL MANAGEMENT DIVISIONSuite 400	
	Chief Management Analyst, Victoria Villa-Agustin	213 847-2815
 FAX	213 847-2866
	Fiscal Systems, Judy Shum.....	213 847-0942
	Cost Accounting, Jennifer Tran	213 847-2830
	Payroll & Timekeeping, Gladys Galandeynes	213 847-2833
 FAX	213 847-2846
	Procurement & Accounts Payable, Cynthia Eritano	213 847-2861
 FAX	213 847-2866
550	RESURFACING DIVISIONSuite 400	
 FAX	213 847-2953
	General Superintendent I, John Sapone	213 847-3200
	Program Coordinators:	
	Superintendent II, Nick Barragan	213 847-3200
	Resurfacing and Reconstruction – ZONE I	
	2484 East Olympic Blvd Los Angeles, 90021	213 485-5561
 FAX	213 489-7535
	Superintendent II, Robert Sewell	213 847-9963
	Asphalt Plant I – Supervisor, Fred Garcia	213 485-5561
	Transportation, Orlando Maxwell	213 485-1860
550	SPECIAL PROJECTS DIVISION, Suite 400 FAX	213 847-3028
	General Superintendent I, Nick Lopez	213 847-2966
550	STREET MAINTENANCE DIVISION, Suite 400 FAX	213 847-3028
	General Superintendent I, Sherman Torres	213 847-2970
	Area Emergency Service: Saturday, Sunday, & Holidays: 24 hr. Service Weekdays: 3:30 p.m. to 7:00 a.m.	213 485-4501
550	URBAN FORESTRY DIVISIONSuite 400	
	Division Manager, Tim Tyson	213 847-3077
	Assistant Division Manager, Hector Banuelos.....	213 847-3077
550	ZONE I	
	Superintendent, Kelly Lewis.....	213 847-3077

	Bay Area	
	5323 West 111 th Street	
	Los Angeles, 90045	
	Tree Surgeon Supervisor II, Jeff Gutierrez.....	323 776-4140
	North Area	
	452 N. San Fernando Road	
	Los Angeles, 90031	
	Tree Surgeon Supervisor II, Roque Argote	213 485-5629
550	ZONE II	
	Superintendent, Ron Tull	213 847-3141
550	INVESTIGATION & ENFORCEMENT DIVISION Suite 350	
	General Information/Administration.....	213 847-6000
 FAX	213 847-6267
	Requests for Service	800 996-2489
	Chief Street Services Investigator II, Gary Harris	213 847-6000
	Chief Street Services Investigator I, David Rivera.....	213-847-6000
	Chief Street Services Investigator I, Elvin Galindo.....	213-847-6000
550	ZONE I	
	Bay Harbor Area	
	Senior Street Services Investigator II, Lt. Marsha Jackson	323 789-1438
	North Central Area	
	Senior Street Services Investigator II, Lt. Debra Scott	213 847-6221
	ZONE II	
	East Valley	
	Senior Street Services Investigator II, Lt. Timothy Walls	213 847-6233
	West Valley	
	Senior Street Services Investigator II, Lt. Ron Jackson.....	213 847-6087
	818 774-4360
	Street Closure & Special Event	
	Senior Street Services Investigator II, Lt. Manuel Perez	213 847-6052
	Street Services Investigator, Frank Martinez.....	213 847-6099
	Entertainment District Area	
	Senior Street Services Investigator II, Lt. Karen Bowie	213 847-6045
	Administrative Services Section	
	Management Analyst II, Melissa McGriff	213 847-6206
	Information (English or Spanish).....	213 847-6000
	Permit Counter	213 847-6264
	213 847-6265
 FAX	213 847-6266

RISK MANAGEMENT/SAFETY SECTION

Section Manager, Abram Tejada 213 847-3349
Safety Engineer, Art Martinez 213 847-3306