

**DEPARTMENT OF PUBLIC WORKS
BUREAU OF STREET SERVICES**
1149 So. Broadway, Suite 400, Los Angeles, CA 90015
Internet: <http://bss.lacity.org>

**Mail
Stop**

550	INFORMATION	800 996-2489
	Service Requests/Complaints (7:00 A.M. – 3:50 P.M.)	800 996-2489
 OR	3-1-1
	Emergency Calls after hours	9-1-1
	Street Closure & Special Event Section/Banner Permits	213 847-6000
	Bulky Item Pick-up (Sanitation)	800 773-2489
550	EXECUTIVE OFFICESuite 400	213 847-3333
 FAX	213 847-3300
	Director, Nazario Saucedo	
	Assistant Director, Greg Spotts	
	Assistant Director, Keith Mozee	
	Assistant Director, Stephanie Clements	
	Principal Clerk, Bernice Williams	
	Admin Clerk, Irma Sanchez	
	CityFone Administrator:	
	Bernice Williams.....	213 847-3333
	Service Coordinator, Veronica Maxwell.....	213 847-3333
550	Emergency Operations, Edgar Duncan.....Suite 350	213 847-6026
 FAX	213 847-5963
550	Pavement Management Section, Janet Tran.....Suite 400	213 847-8497
 FAX	213 847-2166
550	Methods and Standards Division, Chi Ming Gong.....Suite 400	213 847-3022
 FAX	213 847-3300
	Service Coordinator, Gabriela Ortiz.....	213 847-4996
550	ADMINISTRATION DIVISION FAX	213 847-0830
	Acting Division Manager, Pamela Ostrander.....	213 847-2811
	User Support Systems, Elvia D. Garcia, Sr. Management Analyst	213 847-0803
550	ENGINEERING DIVISION	Suite 400
 FAX	213 847-0975
	Division Manager, Hugh Lee.....	213 847-0899
	Assistant Division Manager, Lance Oishi.....	213 847-0903
	Design-Build Project Manager, Ferdinand Chan	213 847-0870
	Design-Build Project Manager, Victor Cortes	213 847-0871
	Design-Build Project Manager, Nishith Dhadha	213 847-0974
	Grant Management Project Manager, Kevin Minne.....	213 847-4276

	Measure "R" MTA Section Manager, Audrey Netsawang.....	213 847-0901
	Measure "R" MTA Section Manager, Sandra Nikaido	213 847-0902
	Street Furniture Program Manager, Lance Oishi.....	213 847-0903
	Streetscape Stds & Policies Program Mgr, Robert Guterrez	213 847-0881
	Facility Maintenance Section Manager, Lance Oishi.....	213 847-0903
585	Facility Maintenance 2222 East 7 th Street Los Angeles, 90023.....	213 485-4963
550	FINANCIAL MANAGEMENT DIVISIONSuite 400	
	Chief Management Analyst, Victoria Villa-Agustin	213 847-2815
 FAX	213 847-2866
	Fiscal Systems, Judy Shum.....	213 847-0942
	Cost Accounting, Jennifer Tran	213 847-2830
	Payroll & Timekeeping, Gladys Galandeynes	213 847-2833
 FAX	213 847-2846
	Procurement & Accounts Payable, Cynthia Eritano	213 847-2861
 FAX	213 847-2866
550	RESURFACING DIVISIONSuite 400	
 FAX	213 847-2953
	General Superintendent I, Nick Lopez	213 847-3200
	Program Coordinators:	
	Superintendent II, Sherman Torres.....	213 847-3200
	Resurfacing and Reconstruction – ZONE I	
	2484 East Olympic Blvd Los Angeles, 90021	213 485-5561
 FAX	213 489-7535
	Superintendent II, John Sapone.....	213 847-9963
	Asphalt Plant I – Supervisor, Fred Garcia.....	213 485-5561
	Transportation, Orlando Maxwell	213 485-1860
550	SPECIAL PROJECTS DIVISION, Suite 400 FAX	213 847-3028
	General Superintendent I, Yalin Tam.....	213 847-2966
	Information	213 847-2966
550	STREET MAINTENANCE DIVISION, Suite 400 FAX	213 847-3028
	General Superintendent I, Mark Simon	213 847-2973
	Area Emergency Service: Saturday, Sunday, & Holidays: 24 hr. Service Weekdays: 3:30 p.m. to 7:00 a.m.	213 485-4501
550	URBAN FORESTRY DIVISIONSuite 400	
	Division Manager, Tim Tyson	213 847-3077
	Assistant Division Manager, Hector Banuelos.....	213 847-3077

550	ZONE I Superintendent, Kelly Lewis.....	213 847-3077
	Bay Area 5323 West 111 th Street Los Angeles, 90045 Tree Surgeon Supervisor II, Jeff Gutierrez.....	323 776-4140
	North Area 452 N. San Fernando Road Los Angeles, 90031 Tree Surgeon Supervisor II, Bill Candlish	213 847-3077
550	ZONE II Superintendent, Ron Tull.....	213 847-3141
550	INVESTIGATION & ENFORCEMENT DIVISION Suite 350 General Information/Administration.....	213 847-6000
 FAX	213 847-6267
	Requests for Service	800 996-2489
	Chief Street Services Investigator II, Gary Harris.....	213 847-6000
550	ZONE I Bay Harbor Area Senior Street Services Investigator II, Lt. Marsha Jackson	323 789-1438
	North Central Area Senior Street Services Investigator II, Lt. Debra Scott	213 847-6221
	ZONE II East Valley Senior Street Services Investigator II, Lt. Timothy Walls.....	213 847-6233
	West Valley Senior Street Services Investigator II, Lt. Ron Jackson.....	213 847-6087
	818 774-4360
	Street Closure & Special Event Senior Street Services Investigator II, David Rivera.....	213 847-6217
	Street Services Investigator, Frank Martinez.....	213 847-6099
	Entertainment District Area Senior Street Services Investigator II, Lt. Karen Bowie	213 847-6045
	Administrative Services Section Management Analyst II, Melissa McGriff.....	213 847-6206
	Information (English or Spanish).....	213 847-6000
	Permit Counter	213 847-6264
 FAX	213 847-6265
	213 847-6266

RISK MANAGEMENT/SAFETY SECTION

Section Manager, Abram Tejada	213 847-3349
Safety Engineer, Art Martinez	213 847-3306