

**DEPARTMENT OF PUBLIC WORKS  
BUREAU OF STREET SERVICES (STREETSLA)**

1149 S. Broadway, Suite 400, Los Angeles, CA 90015

Internet: <http://StreetsLA.lacity.org>

**Mail  
Stop**

	<b>INFORMATION</b> .....	800 996-2489
	<b>Service Requests/Complaints (7:00 A.M. – 3:50 P.M.)</b> .....	213 473-4141
	..... <b>OR</b>	3-1-1
	<b>Emergency Calls after hours</b> .....	9-1-1
550	<b><u>EXECUTIVE OFFICE</u></b> ..... Suite 400	213 847-3333
	..... <b>FAX</b>	213 847-3300
	Adel H. Hagekhalil, Director & General Manager	
	Vanessa Guillen, Executive Administrative Assistant III	
	Keith Mozee, Chief Operations Officer	
	Greg Spotts, Chief Sustainability Officer	
	Stephanie Clements, Chief Financial Officer	
	Fred Mousavipour, Chief Technical Officer	
	Tina Navarro, Secretary	
550	<b><u>METHODS &amp; STANDARDS DIVISION</u></b> ..... Suite 400	
	Chi Ming Gong, Chief Resiliency & Innovation Officer .....	213 847-3022
	..... <b>FAX</b>	213 847-3300
	Martin Schlageter, Director of External Affairs .....	213 847-3291
	Veronica Maxwell, Council & Board Engagement Manager.....	213 847-3347
	Gabriela Ortiz, Customer Service Manager .....	213 847-4996
	Melinda Gejer, Public Policy Coordinator .....	213 847-6237
	Elis Lee, Community Engagement Manager.....	213 847-3365
	<b>Information Technology Section</b> ..... Suite 350	
	Elvia D. Garcia, Section Manager.....	213 847-0803
	IT Helpdesk .....	213 847-2008
550	<b><u>ADMINISTRATIVE SERVICES SECTION</u></b> ..... Suite 400	
	Pamela Ostrander, Section Manager .....	213 847-2811
	<b>Human Resources &amp; Position Control</b>	
	David Luong, Management Analyst.....	213 847-0812
	<b>Street Maintenance Technology Program Administrator</b>	
	Martina Ruiz, Management Analyst.     213 847-0831	
	<b>General Administrative Support &amp; Training Coordinator</b>	
	Gloria Choy, Senior Administrative Clerk.....	213 847-2897
	<b>General Administrative Support &amp; Board Report Processing</b>	
	Clarence Okoro, Senior Administrative Clerk.....	213 473-4105

550	<b><u>CONTRACT SERVICES SECTION</u></b> .....Suite 400	
	Monica Shelton-Frierson, Section Manager.....	213 847-2802
	For Questions, email <a href="mailto:bss.contract@lacity.org">bss.contract@lacity.org</a> .....FAX	213 473-4150
	<b>Personal Services Contracts</b>	
	Jeffrey Cruz, Management Analyst.....	213 847-0872
	<b>As-Needed, Haul Truck Program</b>	
	Sandy Zhu, Management Analyst.....	213 847-2891
550	<b><u>CONSTRUCTION SERVICES DIVISION</u></b> ..... Suite 400	
	Naser El-Saheb, Division Manager.....	213 847-0874
	<b>Administrative Services Section</b>	
	Cynthia Eritano, Senior Management Analyst I.....	213 847-2861
	Joshua Chan, Management Analyst.....	213 847-2957
	Christie Hwang, Management Assistant.....	213 847-6024
	Ellen Pan, Management Assistant.....	213 847-2968
	Tiffany Lee, Management Assistant.....	213 847-2963
	Brianna Rodriguez, Senior Administrative Clerk.....	213 847-2959
	Marquisha Jones, Administrative Clerk.....	213 847-2967
550	<b>Pedestrian Improvement / Complete Street Construction Section</b>	
	Nick Lopez, Section Manager .....	213 847-2966
550	<b>Concrete Street Construction Section</b>	
	Robert Sewell, Section Manager.....	213 847-2862
550	<b><u>EMERGENCY OPERATIONS SECTION</u></b> .....Suite 350	
	Nikia Drinkard, Operations Manager.....	213 847-6026
	..... <b>FAX</b>	213 847-5963
550	<b><u>ENGINEERING SERVICES DIVISION</u></b> ..... Suite 400	
	Al Bazzi, Division Manager.....	213 847-0962
	Kevin Minne, Advanced Planning/Grants Manager.....	213 847-4276
	Sunil Rajpal, Design-Build Manager.....	213 847-0870
	Yalin Tam, Facilities Maintenance Program Manager.....	213 847-0917
	Ioana June, Metro/LAWA Program Manager.....	213 847-2874
	Lance Oishi, Sidewalk & Transit Amenities Program Manager.....	213 847-0903
550	<b><u>FINANCIAL MANAGEMENT DIVISION</u></b> .....Suite 400	
	Rose Karagezyan, Division Manager.....	213 847-2815
	<b>Budget</b>	
	Saira Gandhi, Senior Management Analyst I.....	213 847-0881
	<b>Cost Accounting</b>	
	Jennifer Tran, Fiscal Systems Specialist I.....	213 847-2830
	<b>Fiscal Systems</b>	
	Judy Shum, Fiscal Systems Specialist II.....	213 847-0942

	<b>Grants &amp; Special Assignments</b>	
	Gina Mancha, Senior Management Analyst II.....	213 847-2806
	<b>Payroll &amp; Timekeeping</b>	
	Gladys Galandeynes, Payroll Supervisor.....	213 847-2833
	<b>Procurement &amp; Accounts Payable</b>	
	Wing Yi Hung, Senior Management Analyst I.....	213 847-2869
	<b>Revenue and Billing</b>	
	Michael Lim, Senior Management Analyst I.....	213 847-3072
550	<b><u>INVESTIGATION &amp; ENFORCEMENT DIVISION</u></b> .....Suite 350	
	Gary Harris, Division Manager.....	213 847-6000
	..... <b>FAX</b>	213 972-0858
	David Rivera, Asst. Chief Street Services Investigator I.....	213 847-6000
	Elvin Galindo, Asst. Chief Street Services Investigator I.....	213 847-6000
	Melissa McGriff, Division Management Analyst.....	213 847-6206
	<b>Administrative Services Section</b>	
	Richard Shirvani, Section Manager.....	213 847-6234
	Information (English or Spanish) .....	213 847-6000
	Request for Service .....	800 996-2489
	Permit Counter (Hours: 7:00 A.M. – 3:30 P.M.) .....	213 847-6264
	..... <b>OR</b>	213 847-6265
	..... <b>FAX</b>	213 847-6266
	<b>ZONE I</b>	
	<b>Bay Harbor Area</b>	
	Lt. Marie Ushman (Acting), Senior Street Services Investigator II... ..	323 789-1438
	<b>North Central Area</b>	
	Lt. Ron Jackson, Senior Street Services Investigator II .....	213 847-6087
	<b>ZONE II</b>	
	<b>East Valley</b>	
	Lt. Karen Bowie, Senior Street Services Investigator II .....	213 847-6045
	<b>West Valley</b>	
	Lt. Karen Bowie, Senior Street Services Investigator II .....	213 847-6045
	<b>Street Closures &amp; Special Event</b>	
	Lt. Stephanie McFaddin, Senior Street Services Investigator II.....	213 847-6082
	<b>Entertainment District Area</b>	
	Lt. Karen Bowie, Senior Street Services Investigator II .....	213 847-6045
550	<b><u>PAVEMENT MANAGEMENT SECTION</u></b> .....Basement #024	
	Janet Tran, Section Manager.....	213 847-3280

550	<b><u>PERSONNEL LIAISON SECTION</u></b> .....Suite 147	
	Sescillie Berry, Department Personnel Officer .....	213 847-0829
	.....FAX	213 847-0830
550	<b><u>RISK MANAGEMENT/SAFETY SECTION</u></b> .....Suite 147	
	Abram Tejeda, Section Manager .....	213 847-3349
	Vacant, Safety Manager .....	213 847-3306
550	<b><u>STREET MAINTENANCE DIVISION</u></b> .....Suite 400	
	Sherman Torres, Division Manager.....	213 847-2970
	<b>Metro Region</b>	
	Craig Shaw, Street Services Superintendent II .....	213 847-3016
	<b>Valley Region</b>	
	Mark Simon, Street Services Superintendent II .....	818 374-6844
	<b>Area Emergency Service:</b>	
	<b>Saturday, Sunday, and Holidays: 24 hr. Service</b>	
	<b>Weekdays: 3:30 P.M. – 7:00 A.M.</b> .....	213 485-4501
550	<b><u>STREET RENEWAL DIVISION</u></b> .....Suite 400	
	John Sapone, Division Manager .....	213 847-3200
	<b>Administrative Services Section</b>	
	Dolores Lovric, Sr. Management Analyst II.....	213 847-2870
	<b>Program Coordinator</b>	
	Nick Barragan, Superintendent II .....	213 847-3200
	<b>ZONE I</b>	
	2484 East Olympic Blvd., Los Angeles, 90021	
	Edgar Duncan, Superintendent II .....	323 266-5964
	<b>ZONE II</b>	
	12225 Sherman Way, North Hollywood, 91605	
	Aida Valencia, Superintendent II .....	818 756-8775
	<b>Asphalt Plant I</b>	
	Alfredo Garcia, Supervisor .....	323 266-5964
	<b>Transportation</b>	
	Orlando Maxwell, Superintendent I .....	213 266-5918
550	<b><u>URBAN FORESTRY DIVISION</u></b> ..... Suite 400	
	Tim Tyson, Division Manager .....	213 847-3077
	.....FAX	213 847-3033
	<b>Administrative Services Section</b>	
	Maricel El-Amin, Administrative Supervisor .....	213 847-3032
	Anne M. Veal, Contract Administrator .....	213 847-3031

<b>Landscape Maintenance Citywide</b>	
Hector Banuelos, Tree Superintendent I .....	213 847-3110
<b>Land Development</b>	
Adrian Sanchez, Supervisor II .....	213 847-3070
John Kim, Supervisor II .....	213 847-3079
<b>Claims Section</b>	
Bill Candish, Supervisor II .....	213 847-3092
<b>Mechanized Crews Citywide</b>	
David Miranda, Tree Superintendent I .....	213 847-3052
<b>Sidewalk Repair Program Citywide</b>	
Luis Torres, Supervisor II .....	213 847-3045
<b>ZONE I</b>	
Stephen Duprey, Tree Superintendent I .....	213 847-3071
<b>Citywide Tree Planting</b>	
Gerald Stephens, Supervisor II .....	213 847-3087
<b>North Area</b>	
Roque Argote, Tree Surgeon Supervisor II .....	213 485-5629
<b>ZONE II</b>	
Ron Tull, Street Tree Superintendent I .....	213 847-3141
<b>Bay Area</b>	
Jeff Gutierrez, Street Tree Surgeon Supervisor II .....	323 776-4140
<b>East Valley Area</b>	
Gerardo Miranda, Street Tree Surgeon Supervisor II.....	818 756-8755
<b>Mountain Area</b>	
Albert Vera, Street Tree Surgeon Supervisor II .....	310 575-8437
<b>West Valley Area</b>	
Scott Harmon, Street Tree Surgeon Supervisor II .....	818 374-5820

