

**DEPARTMENT OF PUBLIC WORKS
BUREAU OF STREET SERVICES (STREETSLA)**

1149 S. Broadway, Suite 400, Los Angeles, CA 90015

Internet: <http://StreetsLA.lacity.org>

**Mail
Stop**

	Service Requests/Complaints (7:00 A.M. – 3:55 P.M.)	800 996-2489
	INFORMATION (Internal number, no public transfers)	213 473-4141
 OR	3-1-1
	Emergency Calls after hours	9-1-1
550	<u>EXECUTIVE OFFICE</u> Suite 400	213 847-3333
 FAX	213 847-3300
	Keith Mozee, Executive Director & General Manager	
	Vanessa Guillen, Executive Administrative Assistant III	
	Stephanie Clements, Assistant Director, Chief Financial Officer	
	Gary Harris, Assistant Director, Chief Operations Officer (Acting)	
	Greg Spotts, Assistant Director, Chief Sustainability Officer	
	Vacant, Assistant Director, Chief Technical Officer	
	Cynthia McBride, Executive Sr. Administrative Clerk	
550	<u>ADMINISTRATION DIVISION</u> Suite 400	
	Melinda Chou, Division Manager.....	213 847-2822
	Contract Services Section	
	Vacant, Senior Management Analyst.....	213 847-2802
	As-Needed Haul Truck Program Contracts	
	Vacant, Management Analyst.....	213 847-2891
	bss.contract@lacity.org	
	Personal Services Contracts	
	Vacant, Management Analyst.....	213 847-0872
	General Administrative Support & Training Coordinator	
	Gloria Choy, Senior Administrative Clerk.....	213 847-2892
	Human Resources & Position Control	
	David Luong, Management Analyst.....	213 847-0812
	Street Maintenance Technology Program Administrator	
	Martina Ruiz, Management Analyst.....	213 847-0831
	bss.smtechprog@lacity.org	

550	<u>ADVANCED PLANNING & GRANT MGMT. DIVISION</u> ..Suite 400	
	Kevin Minne, Division Manager.....	213 847-4276
	Kenneth Tang, Asset Manager.....	213 847-6028
	Ana Tabuena-Ruddy, Project Development & Interagency Coordination Manager.....	213 847-0889
550	Pavement Management SectionBasement #024	
	Janet Tran, Pavement Management Manager.....	213 847-3280
550	Information Technology SectionSuite 350	
	Vacant, Information Technology Manager.....	213 847-0803
	IT Helpdesk.....	213 847-2008
550	<u>CONSTRUCTION SERVICES DIVISION</u>Suite 400	
	Naser El-Saheb, Division Manager.....	213 847-0874
	Jerry Caropino, Assistant Division Manager.....	213 847-2958
	Victor Cortes, Senior Civil Engineer (Acting).....	213 847-0871
	Rene Carrillo, Civil Engineer.....	213 847-0858
	Administrative Services Section	
	Vacant, Senior Management Analyst I.....	213 847-2861
	Joshua Chan, Management Analyst.....	213 847-2957
	Christie Hwang, Management Assistant.....	213 847-6024
	Ellen Pan, Management Assistant.....	213 847-2968
	Brianna Rodriguez, Senior Administrative Clerk.....	213 847-2959
550	<u>EMERGENCY OPERATIONS SECTION</u>Suite 350	
	Nikia Drinkard, Emergency Operations Manager.....	213 847-5811
 FAX	213 847-5963
550	<u>ENGINEERING SERVICES DIVISION</u>Suite 400	
	Al Bazzi, PE, ENV SP, Principal Civil Engineer, Division Manager..	213 847-0962
	Design-Build Program	
	Sunil Rajpal, PE, Senior Civil Engineer, Assistant Division Manager	213 847-0870
	Facilities Maintenance Program	
	Vacant, Street Services General Superintendent I, Assistant Division Manager.....	213 847-0917
	Metro/LAWA Program	
	Ioana June, PE, Senior Civil Engineer, Assistant Division Manager	213 847-2874
	Sidewalk & Transit Amenities Program	
	Lance Oishi, Contract Administrator, Assistant Division Manager...	213 847-0903

550	<u>EXTERNAL RELATIONS DIVISION</u>Suite 400 Martin Schlageter, External Relations Director..... 213 847-3333 Elis Lee, Community Engagement Manager..... 213 458-6065 Cecilia Castillo, Council & Board Liaison..... 213 335-4338 Gabriela Ortiz, Customer Service Manager..... 213 847-4996 Vincent Burditt, Project Coordinator..... 310 381-9848 Melinda Gejer, Public Policy Coordinator..... 323 472-3425
550	<u>FINANCIAL MANAGEMENT DIVISION</u>Suite 400 Rose Karagezyan, Division Manager..... 213 847-2815 Cynthia Eritano, Assistant Division Manager..... 213 847-2861 Budget Saira Gandhi, Senior Management Analyst I..... 213 847-0881 Cost Accounting Jennifer Tran, Fiscal Systems Specialist I..... 213 847-2830 Fiscal Systems Judy Shum, Fiscal Systems Specialist II..... 213 847-0942 Payroll & Timekeeping Martha Remos, Payroll Supervisor (Acting)..... 213 847-2828 Procurement & Accounts Payable Wing Yi Hung, Senior Management Analyst I..... 213 847-2869 Revenue and Billing Michael Lim, Senior Management Analyst I..... 213 847-3072
550	<u>INVESTIGATION & ENFORCEMENT DIVISION</u>Suite 350 David Rivera, Division Manager (Acting)..... 213 847-6000 FAX 213 972-0858 Manuel Perez, Chief Street Services Investigator I (Acting)..... 213 847-6000 Vacant, Chief Street Services Investigator I..... 213 847-6000 Melissa McGriff, Division Management Analyst..... 213 847-6206 Administrative Services Section Richard Shirvani, Section Manager..... 213 847-6234 Information (English or Spanish)..... 213 847-6000 Request for Service..... 800 996-2489 Permit Counter (Hours: 7:00 A.M. – 3:30 P.M.)..... 213 847-6264 OR 213 847-6265 FAX 213 847-6266 ZONE I Bay Harbor Area Lt. Marie Ushman, Senior Street Services Investigator II (Acting)... 323 789-1438

	North Central Area	
	Jorge Loreda, Senior Street Services Investigator II (Acting).....	213 847-6036
	ZONE II	
	East Valley	
	Lt. Arnaldo Avila, Senior Street Services Investigator II.....	213 847-6091
	West Valley	
	Lt. Arnaldo Avila, Senior Street Services Investigator II.....	213 847-6091
	Street Closures & Special Events	
	Lt. Cuauhtemoc Llanes, Senior Street Services Investigator II.....	213 847-6092
550	<u>METHODS & STANDARDS DIVISION</u>Suite 400	
	Nick Lopez, Chief Resource Officer.....	213 847-3022
 FAX	213 847-3300
	Risk Management & Safety Section	
	Abram Tejada, Risk Manager II.....	213 847-3349
	Jerry Wolfe, Safety Engineer.....	213 847-3306
	Sonia Padilla, Management Assistant.....	213 847-0899
	Leonel Chacon, Street Services Supervisor II.....	323 401-8564
550	<u>PERSONNEL LIAISON SECTION</u>Suite 147	
	Sescillie Berry, Personnel Officer.....	213 847-0829
 FAX	213 847-0830
550	<u>STREET MAINTENANCE DIVISION</u>Suite 400	
	Craig Shaw, Division Manager.....	213 847-3016
	Metro Region	
	Vacant, Street Services Superintendent II.....	213 847-2970
	Valley Region	
	Mark Simon, Street Services Superintendent II.....	818 374-6844
	Area Emergency Service:	
	Saturday, Sunday, and Holidays: 24 hr. Service	
	Weekdays: 3:30 P.M. – 7:00 A.M.	
	Metro Region Emergency.....	213 485-4501
	Valley Region Emergency.....	213 276-4359
550	<u>STREET RENEWAL DIVISION</u>Suite 400	
	Robert Sewell, Division Manager.....	213 847-3200
	Aida Valencia, Assistant Division Manager.....	213 847-3200
	Administrative Services Section	
	Dolores Lovric, Senior Management Analyst II.....	213 847-2870

	Program Coordinator	
	Sherarade Nichols, Street Services Superintendent II (Acting).....	213 847-3200
	ZONE I	
	2484 East Olympic Blvd., Los Angeles, 90021	
	Orlando Maxwell, Street Services Superintendent II (Acting).....	213 485-5561
	ZONE II	
	12225 Sherman Way, North Hollywood, 91605	
	George Watson, Street Services Superintendent II (Acting).....	818 756-8651
	Asphalt Plant I	
	Luis Gomez, Asphalt Plant Supervisor.....	213 485-5561
550	URBAN FORESTRY DIVISIONSuite 400	
	David Miranda, Division Manager.....	213 847-3077
	Hector Banuelos, Assistant Division Manager.....	213 847-3077
 FAX	213 847-3033
	Administrative Services Section	
	Maricel El-Amin, Administrative Supervisor.....	213 847-3032
	Anne M. Veal, Contract Administrator.....	213 847-3031
	Claims Section	
	Bill Candlish, Tree Surgeon Supervisor II.....	213 847-3092
	Land Development	
	Adrian Sanchez, Tree Surgeon Supervisor II.....	213 847-3070
	John Kim, Tree Surgeon Supervisor II.....	213 847-3079
	Landscape Maintenance Citywide	
	John Arriola, Park Maintenance Supervisor.....	213 216-4029
	Mechanized Crews Citywide	
	Vacant, Street Tree Superintendent I.....	213 847-3052
	Sidewalk Repair Program Citywide	
	Luis Torres, Tree Surgeon Supervisor II.....	213 847-3045
	Tree Planting Citywide	
	Gerald Stephens, Tree Surgeon Supervisor II.....	213 847-3087
	ZONE I	
	Stephen Duprey, Street Tree Superintendent I.....	213 847-3071
	Bay Area	
	Jeff Gutierrez, Tree Surgeon Supervisor II.....	213 216-4247
	Mountain Area	
	Don Fogg, Tree Surgeon Supervisor I.....	310 575-8437

North Area	
Roque Argote, Tree Surgeon Supervisor II.....	213 485-5629
ZONE II	
Ron Tull, Street Tree Superintendent I.....	213 792-6367
East Valley Area	
Gerardo Miranda, Tree Surgeon Supervisor II.....	213 216-4133
West Valley Area	
Scott Harmon, Tree Surgeon Supervisor II	818 374-5820