

HOUSING + COMMUNITY INVESTMENT DEPARTMENT

1200 West 7th Street, Los Angeles, CA 90017

Internet: <http://hcidla.lacity.org/>

Customer Service Hotline: (866) 557-RENT

TDD: (213) 473-3231

**Mail
Stop**

958	EXECUTIVE MANAGEMENT		
	General Manager, Ann Sewill	9th Floor	213 808-8808
	Executive Administrative Assistant, Catherine Taylor-Gomez		213 808-8637
 FAX		213 808-8616
	• Policy & Research Analysis, Claudia Monterrosa.....	9th Floor	213 808-8650
	Executive Officer, Tricia Keane.....	9th Floor	213 808-8405
	Executive Administrative Assistant, Bessy Corrales.....		213 928-9071
	• Performance Management & Resiliency Planning:.....		
 Sally Richman		213 808-8653
	• Personnel Dept. & Admin. Support: Director, Alfonso Perez ..		213 808-8804
	• Accessibility Compliance: Director, Sharon Lowe.....		213 928-9046
	PUBLIC HOTLINES		
	Billing & Collections Assistance		213 275-3292
 toll-free		877 614-6873
	Code Enforcement Public Line	toll-free	866 557-7368
	Rent Stabilization Customer Service Hotline & Public Information		866 557-RENT
 local & from outside California		213 275-3493
	▪ Code Enforcement		
	▪ Complaints		
	▪ Rent Stabilization Ordinance/Landlord/Tenant Rights		
958	ADMINISTRATION BUREAU		
	Assistant General Manager, Luz Santiago.....	9th Floor	213 808-8899
	Executive Administrative Assistant, Bessy Corrales.....	9th Floor	213 928-9071
 FAX		213 808-8999
958	Accounting Division		
	Director, Lyndon Salvador	4th Floor	213 744-9044
	Administrative Support.....	4th Floor	213 744-7126
958	Administrative Services Division		
	Director, Rosa Benavides	4th Floor	213 744-7195
	Administrative Support: Griselda Villalpando	4th Floor	213 744-7278
	Budget: Harmony Jones	4th Floor	213 808-8498
	CityFone Administrator: Joann Chen	4th Floor	213 808-8464
	Contracts: Angel Loudd	4th Floor	213 808-8647
	Procurement: Elizabeth Diaz.....	4th Floor	213 808-8629
	Custodian of Records		213 922-9612
	Facilities & Management Services: Zachary Millett	4th Floor	213 808-8482

958	Systems Division		
	Director, Kim Ly	9th Floor	213 808-8493
	Administrative Support.....		213 808-8402
	FAX	213 808-8411
958	COMMUNITY SERVICES & DEVELOPMENT BUREAU		
	Assistant General Manager, Abigail Marquez	9th Floor	213 808-8462
	Assistant, Claudia Castillo		213 808-8652
958	Consolidated Planning Division		
	Chief Management Analyst, Julie O'Leary	9th Floor	213 922-9626
	Administrative Support.....		213 922-9621
	• Consolidated Planning & Administration: Rebecca Ronquillo.		213 808-8428
	• IDIS Management & Reports: Karen Banks		213 808-8450
	• Neighborhood Improvement Projects/NIF: Jacqueline Mendez		213 808-8420
	• Loans/Leases City Department's Public Services:.....		
Cynthia Abellanosa		213 808-8621
958	Program Operations Division		
	Chief Management Analyst: Veronica McDonnell		213 928-9060
	Administrative Support.....		213 808-8652
	• Community Services Support: Maria Gomez.....		213 263-5081
	• Car Seat Program: Olivia Mitchell		213 808-8872
	• CSBG Administration: Jesus Orozco.....		213 808-8668
	• FSC: Jesus Orozco.....		213 808-8668
	• Supportive Housing Services: Matthew Muhonen		213 808-8471
	• LAHSA: Matthew Sharp		213 922-9664
	• HOPWA: Maribel Ulloa.....		213 922-9663
	• Domestic Violence/Human Trafficking Shelters:.....		
Sandra Cervantes		213 808-8518
958	HOUSING DEVELOPMENT BUREAU		
	Assistant General Manager, Sean Spear.....		213 808-8901
	Executive Administrative Assistant, Arianna Wells.....		213 744-9314
	FAX	213 808-8610
	Policy & Program Development: Sara Wall.....		213 808-8848
958	Asset Management Division		
	Director, Doug Swoger	8th Floor	213 808-8948
	Secretary, Sandra Terry.....		213 808-8593
	• Occupancy Monitoring & Covenants: Brittanya Murillo.....		213 808-8976
	• Loan Portfolio / Loan Servicing: Craig Arceneaux		213 808-8967
	• Loan Portfolio / Loss Mitigation: Mark Gandara.....		213 808-8677
958	Development & Finance Division		
	Director, Ed Gipson	8th Floor	213 808-8597
	Secretary, Lou Quan.....		213 808-8582
	• Affordable Housing Trust Fund: Tim Elliot.....		213 808-8596
	• HHH: Andre Perry.....		213 808-8978
	• Planning & Land Use: Marites Cunanan		213 808-8843
	• Technical Services: Sergio Tejadilla.....		213 808-8903

958	Housing Strategies & Services Division		
	Director, Helmi Hisserich	8th Floor	213 808-8662
	Assistant, Caroline Menjivar		213 808-8857
	• Handyworker Program: Liseth Romero-Martinez.....		213 808-8828
	• Homeownership Program: Gloria Torres		213 808-8930
	• Housing Innovative Strategies: Rick Tonthat.....		213 808-8904
	• Lead Program: Liseth Romero-Martinez		213 808-8828
	• Special Projects (NOAH, NSP): George Guillen.....		213 808-8622
	• USC Program: Courtney Durham.....		213-808-8833
958	REGULATORY COMPLIANCE & CODE BUREAU		
	Assistant General Manager, Roberto Aldape	8th Floor	213 808-8826
	Executive Administrative Assistant, Lydia Pena		213 808-8641
 FAX		213 808-8818
958	Code Enforcement Division		
	Director, Daniel V. Gomez	8th Floor	213 808-8502
	Secretary, Odessa Smith		213 808-8528
	• Administration / Program Support: Vatche Kasumyan.....		213 808-8571
	• Court Liaison Unit: James Sonne.....		818 756-1455
	• Complaints & Special Enforcement / SCEP: Robert Galardi ..		213 808-8416
	• Code Hearings: Steven Harrison.....		213 808-8424
	• Emergency Management / TRIP / URP: Zuberi Smith.....		213 808-8562
958	Compliance Division		
	Director, Roya Babazadeh	8th Floor	213 808-8823
	Secretary, vacant.....		213 808-8820
	Administrative Support.....		213 808-8864
	• Billing & Collections: Michael Prendergast		213 808-8821
	• Foreclosure Registry: Amy Clarke.....		213 808-8449
	• Hearings: Matthew Holen.....		213 922-9636
	• Legal / REAP Final Accounting: David Zaitz.....		213 808-8825
	• REAP / UMP: Matthew Holen.....		213 922-9636
958	Rent Stabilization Division		
	Director, Anna Ortega.....	8th Floor	213 808-8551
	Secretary, Elias Narvaez		213 808-8838
	• Case Analysis: Valerie Steffens		213 922-9631
	• Customer Service Hotline: Xanat Rosas		213 808-8921
	• Investigations & Enforcement / Regional Offices: Marcella DeShurley		
		213 922-9681
	• Landlord Declarations and Tenant Buyout: Emma Garcia		213 808-8519
	• RSO Unit: Valerie Steffens.....		213 922-9631

REGIONAL OFFICES:

Open Monday through Friday: 9am - 4pm

958-5	EAST REGIONAL OFFICE	866 557-RENT
 FAX	323 226-9822
	2130 East 1 st Street, Suite 2600 Los Angeles, CA 90033	
958-6640	NORTH REGIONAL OFFICE	866 557-RENT
 FAX	818 756-1097
	6400 Laurel Canyon Blvd., Ste. 610 North Hollywood, CA 91606	
9583	SOUTH REGIONAL OFFICE	866 557-RENT
 FAX	310 329-6304
	690 Knox St., Ste. 125 Torrance, CA 90502	
9582	WEST REGIONAL OFFICE	866 557-RENT
 FAX	310 477-8426
	West LA Civic Center 1645 Corinth Ave., Ste. 104 Los Angeles, CA 90025	

CITY-OPERATED FAMILYSOURCE CENTERS (16 FSCs):

BOYLE HEIGHTS	323 526-9301
El Centro de Ayuda Corporation 1972 E. Cesar Chavez Ave. Los Angeles, CA 90033	
EL SERENO/LINCOLN HEIGHTS	323 221-0779
Barrio Action Youth and Family Center 4927 Huntington Dr., Suite 200 Los Angeles, CA 90032	
ECHO PARK/CYPRESS PARK	213 483-6335
El Centro de Pueblo 1824 W. Sunset Blvd. Los Angeles, CA 90026	
HOLLYWOOD	323 836-0055
Youth Policy Institute 1075 N. Western Ave., Suite 110 Los Angeles, CA 90029	
NORTH VALLEY	818 887-3872
New Economics for Women 21400 Saticoy Street Los Angeles, CA 91305	

PACOIMA	818 896-7776
El Nido Family Centers 11243 Glenoaks Blvd., Suite 3 Pacoima, CA 91331	
SOUTHWEST	323 998-0093
El Nido Family Centers 4060 S. Figueroa Street Los Angeles, CA 90037	
SOUTHWEST/FLORENCE	323 789-4717
The Children's Collective 915 W. Manchester Los Angeles, CA 90044	
SOUTHEAST/WATTS	323 357-6262
Watts Labor Community Action Committee 958 E. 108 th Street Los Angeles, CA 90059	
VAN NUYS	818 786-4098
New Economics for Women 6946 Van Nuys Blvd., Suite 220 Van Nuys, CA 91406	
WEST ADAMS	323 737-3900
1736 Family Crisis Center 2116 Arlington Ave., Suite 220 Los Angeles, CA 90018	
WESTLAKE/PICO UNION	213 482-8618
Central City Neighborhood Partners 501 S. Bixel Street Los Angeles, CA 90017	
WEST LOS ANGELES	310 578-6069
Latino Research Organization, Inc. 4804 S. Centinela Ave. Los Angeles, CA 90066	
WILMINGTON/SAN PEDRO	310 832-1145 x106
Toberman Neighborhood Center 131 N. Grand Ave. San Pedro, CA 90731	
WILSHIRE/PICO UNION	213 387-2822
Bresee Foundation 184 Bimini Place Los Angeles, CA 90004	

