

**DEPARTMENT OF PUBLIC WORKS
BUREAU OF STREET SERVICES**
1149 So. Broadway, Suite 400, Los Angeles, CA 90015
Internet: <http://bss.lacity.org>

**Mail
Stop**

550	INFORMATION	800 996-2489
	Service Requests/Complaints (7:00 A.M. – 3:50 P.M.)	800 996-2489
 OR	3-1-1
	Emergency Calls after hours	9-1-1
	Street Closure & Special Event Section/Banner Permits	213 847-6000
	Bulky Item Pick-up (Sanitation)	800 773-2489
550	EXECUTIVE OFFICESuite 400	213 847-3333
 FAX	213 847-3300
	Director, Nazario Saucedo	
	Assistant Director, Joseph Cruz	
	Assistant Director, Ron Lorenzen	
	Assistant Director, Greg Spotts	
	Assistant Director, Keith Mozee	
	Management Analyst II, Veronica Maxwell	
	Principal Clerk, Bernice Williams	
	CityFone Administrator:	
	Bernice Williams.....	213 847-3333
550	Emergency Operations, Aida Valencia.....Suite 350	213 847-6026
 FAX	213 847-6267
550	Pavement Management Section, Steve Chan.....Suite 400	213 847-8497
 FAX	213 847-2166
550	Methods and Standards Division.....Suite 400	213 847-3352
 FAX	213 847-3300
	Service Coordinator, Gabriela Ortiz.....	213 847-4996
702	Commercial Vehicle Compliance/Equipment Analysis.....	818 756-8475
 FAX	818 765-6050
550	ADMINISTRATION DIVISION FAX	213 847-0830
	Acting Division Chief, Pamela Ostrander.....	213 847-2811
	User Support Systems, Elvia D. Garcia, Sr. Management Analyst	213 847-0803
	Network & Systems Support, Jeffrey Lee, Sr. Systems Analyst I.	213 847-6016
	Personnel Dept BSS Liaison Services..... Main Line	213 847-0844
	Mark Crisan, Sr. Personnel Analyst II.	213 847-0829
	Debra Verin, Sr. Personnel Analyst I.....	213 847-0832
	Maricel Reyes, Personnel Records Supervisor.....	213 847-0814
 FAX	213 847-0830
	Board Report Section, Clarence Okoro, Acting Sr. Admin Clerk ..	213 473-4105

550	ENGINEERING DIVISION Suite 400		
 FAX	213	847-0975
	Division Manager, Hugh Lee.....	213	847-0899
	Assistant Division Manager, Lance Oishi.....	213	847-0903
	Design-Build Project Manager, Ferdinand Chan.....	213	847-0870
	Design-Build Project Manager, Victor Cortes.....	213	847-0871
	Design-Build Project Manager, Nishith Dhadha.....	213	847-0974
	Grant Management Project Manager, Kevin Minne.....	213	847-4276
	Measure "R" MTA Section Manager, Audrey Netsawang.....	213	847-0901
	Measure "R" MTA Section Manager, Sandra Nikaido.....	213	847-0902
	Program Support Section Manager, Nvard Barseghian.....	213	847-2926
	Street Furniture Program Manager, Lance Oishi.....	213	847-0903
	Streetscape Stds & Policies Program Mgr, Robert Guterrez.....	213	847-0881
	Facility Maintenance Section Manager, Lance Oishi.....	213	847-0903
585	Facility Maintenance 2222 East 7 th Street Los Angeles, 90023 Acting Supervisor, Frank Pena.....	213	485-4963
550	FINANCIAL MANAGEMENT DIVISION Suite 400		
	Chief Management Analyst, Victoria Villa-Agustin.....	213	847-2815
 FAX	213	847-2866
	Budget, Victoria Villa-Agustin.....	213	847-2815
	Fiscal Systems, Judy Shum.....	213	847-0942
	Cost Accounting, Jennifer Tran.....	213	847-2830
	Payroll & Timekeeping, Gladys Galandeynes.....	213	847-2833
 FAX	213	847-2846
	Procurement & Accounts Payable, Cynthia Eritano.....	213	847-2861
 FAX	213	847-2866
	Contracts & Billing, Mario Interiano.....	213	847-2868
	CIP Administration, Gina Mancha.....	213	847-2806
550	RESURFACING DIVISION Suite 400		
 FAX	213	847-2953
	Acting General Superintendent I, John Sapone.....	213	847-3200
	Program Coordinator:		
	Chief of Operations.....	213	847-3200
	Chief Coordinator, Craig Shaw.....	213	847-3200
	Zone I Coordinator, Enrique Palmas.....	213	847-3200
	Zone II Coordinator, Vincent Par & Tobias Cristales.....	213	847-3200
	Slurry Seal Coordinator, David Kempton.....	213	847-3200
	Slurry Seal, Sherarade Nichols.....	213	847-3200
	Slurry Seal, City Wide.....	213	847-3200
	Resurfacing and Reconstruction – ZONE I		
	2484 East Olympic Blvd Los Angeles, 90021.....	213	485-5561
 FAX	213	489-7535
	Superintendent, Eric Gonzalez.....	213	847-9963

	Asphalt Plant #1, Supervisor Fred Garcia	213 485-5561
	Transportation #1, George Pizano	213 485-1860
550	Resurfacing and Reconstruction – Zone II	
	12251 Sherman Way	
	North Hollywood, 91605.....	818 756-8669
 FAX	818 982-7254
	Superintendent, Danny Leon	818 756-8651
	Asphalt Plant #2, Supervisor Randall Scott.....	818 765-1255
	Transportation #2, Supervisor Dennis Fryer.....	818 756-8481
	12225 Sherman Way	
	North Hollywood, 91605.....	818 756-8640
 FAX	818 756-8650
550	SPECIAL PROJECTS DIVISION, Suite 400.....FAX	213 847-3028
	General Superintendent I, Nick Lopez	213 847-2966
	Information	213 847-2966
	Zone I Operations	213 847-2966
	Structural Bridge Crew	
	2474 East Olympic Blvd	
	Los Angeles, 90006	
	Supervisor	213 485-5563
	Zone II Operations	818 623-4169
	Structural Bridge Crew	
	10210 Etiwanda Avenue	
	Northridge, 91330	
	Supervisor	818 758-8810
550	STREET MAINTENANCE DIVISION, Suite 400.....FAX	213 847-3028
	General Superintendent I, Chi Ming Gong	213 847-3018
	Management Analyst II, Madeline Smith.....	213 847-3025
	Area Maintenance – ZONE I	
	Bay Harbor Maintenance Area	
	1149 S. Broadway, 4 th Floor	
	Los Angeles, 90015..... FAX	310 216-1142
	Superintendent II	213 847-3144
	Superintendent I	213 847-2999
550	North Central Maintenance Area	
	1149 S. Broadway, 4 th Floor	
	Los Angeles, 90015..... FAX	323 257-9603
	Superintendent II	213 847-3144
	Superintendent I	213 847-3144
	Area Emergency Service:	
	Saturday, Sunday, & Holidays: 24 hr. Service	
	Weekdays: 3:30 p.m. to 7:00 a.m.	213 485-4501

550	<p>Area Maintenance – ZONE II</p> <p>East Valley/Mountain Area Braude Office Bldg 6262 Van Nuys Blvd Van Nuys, 91401.....FAX 818 374-6866 Superintendent II 818 374-6848 Superintendent I 818 374-6848</p>
552	<p>West Valley/Mountain Maintenance Area 19040 Vanowen Street Reseda, 91355.....FAX 818 343-0171 Superintendent II 818 774-4301 Superintendent I 818 756-8809</p> <p>Area Emergency Service: Saturday, Sunday & Holidays: 24 hr. Service Weekdays: 3:30 p.m. to 7:00 a.m...... 818 756-8809</p>
550	<p>URBAN FORESTRY DIVISION.....Suite 400 Administration..... 213 847-3077 FAX 213 847-3033 Division Manager, Tim Tyson 213 847-3077 Assistant Division Manager, Hector Banuelos..... 213 847-3077 Management Analyst II, Maricel-El-Amin 213 847-3077 Claims, Tree Surgeon Supervisor I, John Kim 213 847-3077 Principal Clerk, April Barry 213 847-3077 Land Development, Adrian Sanchez..... 213 847-3077</p>
550	<p>ZONE I Superintendent, Kelly Lewis..... 213 847-3077</p> <p>Bay Area 5323 West 111th Street Los Angeles, 90045 Tree Surgeon Supervisor II, Jeff Gutierrez..... 323 776-4140</p> <p>North Area 452 N. San Fernando Road Los Angeles, 90031 Tree Surgeon Supervisor II, Bill Candlish 213 847-3077</p>
550	<p>ZONE II Superintendent, Ron Tull 213 847-3141</p> <p>East Valley Area 10811 Chandler Blvd North Hollywood, 91601 Tree Surgeon Supervisor I, Gerardo Miranda 818 756-8755</p>

West Valley Area

7725 Alabama Avenue
Canoga Park, 91304

Tree Surgeon Supervisor II, Scott Harmon 818 374-5820

1479 Stoner Avenue
West Los Angeles, 90025

Tree Surgeon Supervisor I, Daryl Williams 310 575-8437

Landscape Maintenance Citywide/Support Services

2770 Cahuenga Blvd
West Hollywood, 90068

Superintendent I, Hector Banuelos 213 847-3077

Sr. Park Maintenance Supervisor, Dennis Wake 213 847-3077

Park Maintenance Supervisor, John Arriola 323 851-0305

.....OR 213 485-0790

503 North San Fernando Road
Los Angeles, 90031

Tree Surgeon Supervisor I, Raul Martinez 213 485-6619

550 **INVESTIGATION & ENFORCEMENT DIVISION**..... Suite 350

General Information/Administration..... 213 847-6000

.....FAX 213 847-6267

Requests for Service 800 996-2489

Chief Street Services Investigator II, Gary Harris 213 847-6000

Chief Street Services Investigator I, Tom Caraballo..... 213 847-6000

Management Analyst II, Melissa McGriff..... 213 847-6206

550 **ZONE I**

Bay Harbor Area

Senior Street Services Investigator II, Lt. Marsha Jackson 323 789-1438

North Central Area

Senior Street Services Investigator II, Lt. Manuel Perez 213 847-6502

ZONE II

East Valley

Senior Street Services Investigator II, Lt. Timothy Walls 213 847-6233

West Valley

Senior Street Services Investigator II, Lt. Debra Scott 213 774-4322

Street Closure & Special Event

Senior Street Services Investigator II, David Rivera..... 213 847-6217

Street Services Investigator, Frank Martinez..... 213 847-6099

Entertainment District Area

Senior Street Services Investigator II, Lt. Karen Bowie 213 847-6045

Administrative Services Section

Management Analyst II, Melissa McGriff..... 213 847-6206

Information (English or Spanish).....	213 847-6000
Permit Counter	213 847-6264
	213 847-6265
..... FAX	213 847-6266

RISK MANAGEMENT SAFETY SECTION

Section Manager, Abram Tejeda	213 847-3349
Safety Engineer, Art Martinez	213 847-3306
Sr. Admin Clerk, Sandra Wallace.....	213 847-3349
Sr. Admin Clerk, Blanca Mora.....	213 847-0848
Sr. Admin Clerk, Maria Benjamins	213 847-0888